



# Privacy Policy

## Policy purpose

West Sydney Wolves Sports Association respects your rights to privacy and comply with all requirements under applicable privacy laws in respect of the collection, use, disclosure and management of your personal information. This policy describes how West Sydney Wolves Sports Association will manage the personal information we collect about you through the use of our websites, social media pages and other forms of communication with us.

## Policy and Process

### Personal Information

“Personal information” in general terms, is any information or opinion that is about you. This may include your name, address, telephone number, email address and profession or occupation. If the information we collect personally identifies you, or you are reasonably identifiable from it, the information will be considered personal information.

We may collect the following kinds of personal information about you through membership, event entry, competitions or promotions:

- Name
- Mailing and street addresses
- Email address
- Phone numbers
- Date of birth
- Gender identity
- Assigned sex at birth
- Your transaction history with us, including in respect of your purchases and participation in competitions or promotions
- Other personal information you voluntarily provide to us including when making inquiries about our products or services, responding to customer surveys, entering competitions or when providing details about a complaint.

We will not collect or store credit card details of any person.

Patrons are not obligated to provide personal information that we request in connection with our business functions and activities, however we may not be able to provide some or all of our products or services to you as a result. These will be articulated to you at the time.

All personal information you provide to us is stored on secure servers. We use a variety of technical and organisational security techniques including encryption and authentication to help with the protection and maintain the availability, security and integrity of your personal information.



We are committed to protecting your information through the following measures:

- Restricting access to your personal information to only those who need to use it for the relevant purpose;
- Permanent monitoring of it systems to detect and stop misuse of personal information.
- Preventing unauthorised access to IT systems by using firewalls

Personal Information will only ever be disclosed to:

- Our related companies and affiliates for the purposes of marketing, events, competitions and recruitment;
- As otherwise permitted by applicable privacy laws
- Any other recipient which is notified to you at the time of collection or that you otherwise authorise, and
- Any entity where required or authorised by or under a law or a court or tribunal
- Law enforcement agencies or regulatory agencies where required or authorised by or under a law or a court or tribunal and professional service firms providing services to us, such as legal or accountancy services;

Your personal information will never be shared to other individuals, organisations or junk mail mailing lists.

Whilst every effort is made to keep your personal information secure, West Sydney Wolves Sports Association or it's associated entities take no responsibility for any breach in data security which may occur as criminal actions. Accordingly, any personal information or other information which you transmit to us online is transmitted at your own risk.

**Policy review date - June 2023**